

DEBSCOM TECHNOLOGY LTD

ICT CONSULTANCY & Managed Services

ICT INFRASTRUCTURE SUPPORT | MANAGED IT SERVICES & OUTSOURCING | IT AUDITS & NETWORK ASSESSMENTS | REPAIR & MAINTENANCE

DISASTER RECOVERY MANAGEMENT | ICT SECURITY | WEBSITE DEVELOPMENT & SOFTWARE | DIGITAL MARKETING | TRAINING



Your trusted ICT Partner



At Debscom Technology Ltd, we believe ICT has the power to transform the way you do business. Our managed services will simplify the management of your ICT making your business more productive and reliable. We deliver the best possible solutions and suggestions for Large, Medium, Small Businesses to achieve the best results with the help of best TECHNOLOGY and the best IT INFRASTRUCTURE. DEBSCOM is the perfect partner for all organizations who want their ICT infrastructure to get the most from their resources.

About US

....WE ARE MAKING COMPUTER WORK FOR BUSINESS

We are pleased to introduce to you Debscom Technology Ltd. The company is a leading provider of full Information, Communication and Technology (ICT) services dedicated to small, medium and large-scale businesses. We look at providing complete solutions as we take the time to fully understand not only your requirements, but also your business as this is key to providing complete solutions that fit your needs.

Our Background

The company was established in the Mid-2003 and fully registered with the CAC in 2009 as an ICT company with the main objective towards offering innovative ICT products and services to our numerous clients. The company is your trusted partner in ICT solutions, backed by our highly experienced professionals with diverse background.

Our Mission

Adding value to your ICT investment by providing effective, competitive, result oriented & practical business solutions to the organisation to optimize your operational efficiency in order to maximize return on investment & ultimately to achieve your goals.

Our Vision

Providing improved quality and affordable ICT solutions to a wide range of types and sizes of businesses.

Our Team

The core team of Debscom Technology Ltd has expertise from Networking Solutions, Web Development, Software Development, Internet Security, Information Management Experts, Database Developers & Administrators, Graphics Multimedia Experts, Concept Managers, SEO Experts, Hardware Repairs/maintenance Professionals, etc. Together we create the solutions for your organizations as we are happy to have the most creative, talented and professionals with diverse backgrounds.

We stick to a definite set of quality control measures and under no circumstances we would compromise in that quality. This tendency earned us a wide range of clientele that includes almost every type of business online.

Clients tell us that our people are the best in the business, and that our customer service is what gives us the edge. They appreciate our thoughtful, professional service and feel they are genuinely valued as people as well as clients.

We look after our team, nurturing their potential so we maintain a skilled and motivated workforce, as well as running our own apprenticeship scheme to give young people the chance to develop skills and confidence and get a foot on the career ladder. We are a team dedicated to helping customers achieve their goals and grow their business. Get in touch today to find out why so many organisations choose Debscom as their IT partner.





Our Core Services

ICT CONSULTANCY SERVICES

DEBSCOM provides a full IT Support and Maintenance service. Our services range from Computer/Hardware repairs, Computer procurement/Supplies, Software Installation and Support, Printer Support; Anti-Virus/Malware Protection, Security Remediation, Networking Services: LAN Administration; WAN Administration; PABX/ IP Telephone, Security Services: CCTV Security Cameras; Access Control Products

IT AUDITS & NETWORK ASSESSMENTS

Given the complex IT and fast changing business environment in a highly connected world, IT network audit has increasingly become a critical component of an effective network performance and IT operations. Debscom team of experienced IT auditors are here to perform a thorough IT audit and network assessment to optimise your network infrastructure, discovering capacity issues, security faults, improve network capacity to reduce costs and deliver real business value. Our team will conduct in-depth review and report of all network hardware and software issues.

DISASTER RECOVERY MANAGEMENT

What would happen if a natural disaster or hardware failure struck? Even if you are reasonably confident, now is a good time to review your disaster recovery plan to ensure that you are doing everything possible to protect your company's valuable data. What would happen, if a natural disaster or a hardware failure destroyed all of your vital data? Are you confident that your Business Contingency/Continuity plans and knowledge of disaster recovery processes are strong enough to help you recover your lost data?

INHOUSE/BESPOKE ICT TRAINING SERVICES

If you need custom designed ICT training for your staff/personnel, then why not have a chat to us about a bespoke in-house training solution, tailored to your company needs? We have many years experience in creating custom soft ICT skills training programmes for companies in diverse industry sectors, including the Manufacturing, Oil and Gas, and healthcare, pharmaceuticals, telecommunications, charities and Governments. We want to share knowledge with you so that your teams continue to advance and grow. We want to share best practice and help your teams learn new skills in order that they can develop and lead your firm into the future.

MANAGED IT SERVICES & OUTSOURCING

Managed IT services is the proactive maintenance of the IT environment in order to maintain 24/7 uptime. Since technology involves systems and as well known, systems may fail, there comes the need for regular maintenance. The products include servers, routers, switches, personal computers, software and storage. Capacity planning and software updates cannot be left behind. Our Managed services are upfront in dealing with email and network problems, network connectivity issues, data backups, pc failures, server hardware, website issues and virus cleaning and protection.

WEBSITE DEVELOPMENT & SOFTWARE

At Debscom, we provide all the tools necessary to build a high end web presence for your growing business. Debscom's team custom designs every site that we work on. Each design is based on the client's answers to the Debscom Creative Brief. This process ensures that our design will successfully represent your goals for the site. Intelligent design thinking allows our graphic design work to drive success in business. We design Content Management Solution(CMS) website, e-commerce website, Corporate Website, Responsive design etc. Debscom also offers cutting edge custom made software solutions that seek to enhance the efficiency of your business.

DIGITAL MARKETING SERVICES

Our Digital Marketing Services, include social media marketing this is the use of Social Platforms i.e. Facebook, Twitter, Google+, LinkedIn, Instagram and many more. With over 4 billion Social Media users in the world and about 70 million in Nigeria alone, you can't miss on this market. We build pages, post your content, analyse social sites for your business. Our customised E-mail marketing, provides a great platform to reach your clients, nearly every one owns an E-mail. With our Digital Marketing Services, we design E-mail campaigns, Template Design, Lead Generation and also track reports on the E-mails. Our team of experts will ensure more opens on emails sent to your clients.



At the core of our service is a dedicated Client Relationship Manager, sophisticated monitoring and an Debscom based helpdesk. If incidents do occur, you know that help is only a phone call away.

Some of Our Enterprise Solutions

TIMESHEETS

Project	Task	Desc	Time
Employee Database	T0002 System Design	Programming	05.42
Suspension Design	T0002 Specification ...	CAD	01.26
Suspension Design	T0001 Project Manag...	Customer meeting	02.42

Total: 09.10
Weekly Total: 09.10
Monthly Total: 44.26

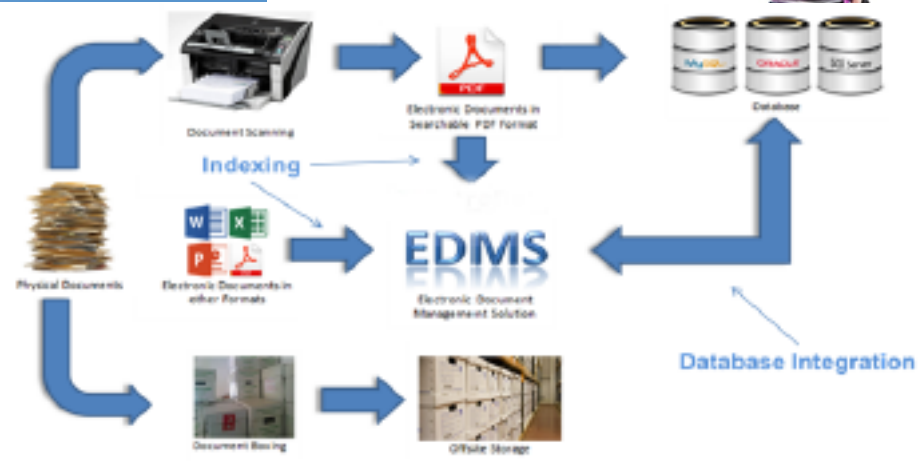
The Timesheet allows you to track the hours of employees and contractors across multiple projects. It is web-based timesheet software for employee time tracking, time off and absence management, project Time Sheet and many more..Timesheets That Drive Performance, Reduce costs, increase project visibility, and help you stay on budget any more.

Features include:

- flexible time zone configuration options
- track hours worked by contractors across multiple states
- automated report and invoice calculation
- clock-on and clock-off at the click of a button
- manually manage and update time and tasks
- weekly and monthly calendar views
- Track from Laptop, Mobile phone and Ipad.

ENTERPRISE ELECTRONICS DOCUMENT MANAGEMENT SYSTEM (EEDMS)

“When working with paper-based information, nearly 75 percent time is wasted in document searching and filing.”
– infoRouter



In the world of digitalization, having a document management system in place is important. When every other work is executed digitally, offices also need to say goodbye to the time and space-consuming piles of physical and hand-written documents and files. Physical documents are nearly impossible to manage, and create a bulk of wasteful paper to increase the environmental impact of an organization. A document management system is a system used to track, manage and store documents and reduce paper. It also helps to Migrating from Paper to Digital Documents regime in an organization. It is an electronic vault for your documents. With Electronic Document Management System (EDMS) you will never lose another document to floods, fire, theft, sabotage, fungus or decomposition.

Features and Benefits:

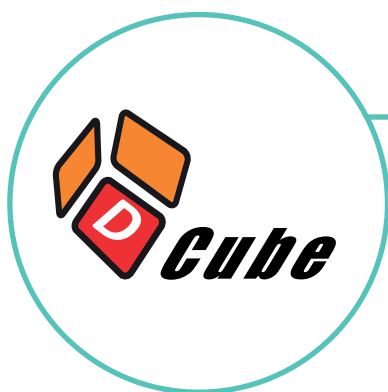
- Scanning and Digitize physical documents, organize the documents in electronic document libraries in a manner which is easy to search and retrieve.
- Increase staff productivity and efficiency by reducing paper handling work.
- Automate document workflow within the company and increase flow of information.
- Quick documents tracking through full-text and keyword search, and Meta data and tags also enable search under numerous criteria, designations, versions, etc.
- Reduce physical footprint used up for the storage of physical document file cabinets.
- Version Document Control by keeping multiple versions of the same document. If needed, it is easy to restore any of previous versions or to get answer to enquiry when certain version of document was up-to-date
- Locking documents as solution for competitive approach is important when several users are working on the same document. System check-in/ check-out locks the document in order to prevent simultaneous document updating by several users.
- Supporting Workflow – enables automatic documents reviewing and approving. It sets out the flow of documents through business hierarchy, who should approve possible changes, automatically notifying persons in charge, warning if document has “lagged” within the business process.
- Security through documents access control. The system enables fine tuning of security policies, creating user accounts, groups, roles. It is established precisely who can access certain documents, their versions, and access data are recorded.
- Helps to reduce negative impacts on the environment
- Rules automation provides an option of documents forwarding through business hierarchy and their automatic processing with no need to be familiar with entire process. Numerous predefined rules speed up entire documents processing, save time and reduce possibility to make a mistake.

MORE ENTERPRISE PRODUCTS



iHSM

- It is engineered to manage all aspects of Hospitality, Room Services and Restaurants, as well as CRM.
- A solution that offers a range of integrated modules to address to every aspect of property management.
- With state-of-the-art technology and an extremely user-friendly system, the generalized version of eHSM also offers all the features required for Government-related and customized reports.
- iHSM is designed to accommodate; hotels, motels, resorts, clubs, small hotel franchisees, restaurants, etc.



DCube

- DCube is a web based application for club membership management.
- DCube is ideal for Clubs, Resorts and Large Recreational Centres.
- It is highly scalable and has a modular approach with intuitive user navigation.
- The modules of DCube include; Gate Entry Management, Front-desk Management, Membership Management, Customer Relationship Management, Restaurant Management, Housekeeping, Inventory Management features and Point of Sale Management.
- DCube is categorized into 3 Modules to suit any club operation as Base Module, Web Module & Mobile Module.



iNet

- iNet is a system that collaborates seamlessly with enterprise information and its applications, within the boundaries of any company or an organization.
- iNet helps to create and manage Company Profiles, Contact Management, Tasks, Projects, Human Resource, CRM, Sales and Document Management along with customized workflows.
- It is cloud enabled and also integrates platforms like Exchange, Outlook, Word, Excel, PowerPoint, One drive, Yammer and communication tools like Skype.
- iNet also incorporates Workflow Management, Project Management, MIS Reports, Documents and discussion forums to help virtually interact with the clients, employees and service providers to any organization.
- iNet can be used on Microsoft O365 app store as well as integrate current Microsoft Cloud plans for any kind of business needs.

ENTERPRISE BACKUP AND RECOVERY SOLUTIONS



For over 10 years, Debscom has been providing and deploying backup and recovery solution for small businesses all the way up to large enterprises. This is because our backup solutions are built to fit an environment's most important needs, based on the most important critic — the user

Small businesses to growing enterprises need a dependable and cost-effective backup solution they can trust; one that protects their data, no matter where it resides.

Benefits

- Powerful protection in a single, unified solution across Virtual, Physical and Cloud. Integrate easily with a broad range of cloud service providers. It protect one to thousands of virtual machines from a single console.
- Reduce vulnerability and exposure to ransomware and other threats.
- Automate workflows that help to remain compliant with data protection regulations like GDPR.
- Recover data in a few simple clicks with intelligent dashboards and intuitive wizards.
- Back up to virtually any storage device with our comprehensive software and hardware compatibility lists. Do away with unnecessary and costly lock-ins.
- Automatic Data Backups system suitable for Disaster recovery and business continuity
- It can be accessed anywhere in the world via different platforms like mobile phone, Ipad, Laptops
- Store and access files from any PC or Mac computer using your existing network, eliminating the need for multiple hard drives
- It helps for easy and fast communication between other electronic devices like computers, printers, scanners, etc. and thus reduces both the time and the extra workload of the individual.
- Offer full-proof (RAID) central back up, which can be automated, for extra data protection safe and secure



Our approach is personal. Which means we pro-actively engage with our clients and staff to resolve issues as they arise, rather than just reacting to breakdowns once they occur.

Our Managed IT Service Approach

1

Systems configuration, audit and data collection

On boarding questionnaire

Configure Debscom managed services systems

Client audit & deployment

Monitor systems & collect data

2

Data analysis and network audit

Create network audit document & requirements

Ongoing management & support

Monthly managed services report

3

Network audit sign-off. Debscom best practice implementation

Agree on mandatory recommendations

Implement Debscom best practise configuration. Network review recommendations and update documentation.

Ongoing management & support

Monthly managed services report



You can trust DEBSCOM to deliver the level of managed services your business deserves. Our proactive service model will eliminate business disruptions and give you peace of mind that your networks are always secure and working properly.

Some of Our Partners

UNIFIED COMMUNICATIONS	SECURITY	DATA CENTRE	WORKSPACE
 	 	 	 
 	 	   	  
 		  	  

Examples of some of the technology partners we work with across our ICT Portfolio – enabling your employees to work safely and productively from anywhere at any time.





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